EXCHANGE AND NETWORK
SERVICES
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UTAH
Release 2

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## 2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

#### 2.2 ESTABLISHING AND FURNISHING SERVICE (Cont'd)

#### 2.2.11 SPECIAL SERVICES

#### A. General

- 1. Where equipment, facilities, or service arrangements are requested which are not provided for in the Company's applicable Price Lists, monthly rates and one-time charges such as installation, nonrecurring and construction charges will apply based on the circumstances in each case.
- 2. These special equipment and service items will be provided whenever, in the judgment of the Company, there is a valid reason for providing the service requested. In such cases, the Company reserves the right to require an initial contract period longer than 1 month at the same location.
- 3. The rates and charges specified contemplate that work will be performed during regular working hours and that work once begun will not be interrupted by the customer. If, at the request of the customer, work is performed outside of regular working hours, either to meet his convenience or because the time allowed is insufficient to permit completion during regular hours or if the customer interrupts work which has begun, the customer may be required to pay any additional costs incurred.

## B. Promotional Offerings

From time to time, the Company may offer services at flexible or variable rates, or free of charge for promotional, market research, or experimentation purposes. Customers will be notified of the availability and duration of such offerings.

#### 2.2.13 EMPLOYEE CONCESSIONS

The same rules and regulations are applicable to employees and retirees of the Company as are applicable to the general public. Certain telephone services will be furnished to Company employees and Company retirees at reduced rates as authorized by Company practices and procedures.

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